



Job Posting Notification

Position: Hardware Field Engineer

Position Location: Tulsa, OK

Contact: resumesOK@vgt.net

Position Summary

The Hardware Field Engineer delivers pre-sales, implementation, and post-sales support for VGT's electronic gaming devices.

Essential Duties and Responsibilities

- Facilitates hardware engineering communications between hardware development and VGT associates in the field.
- Recommends and approves all hardware installs/upgrades at casinos, casino labs, and test labs as required.
- Executes project plans to completion within time and budget constraints.
- Communicates technical issues associated with hardware discrepancies to Software Engineering, Production, Field Technicians and customers.
- Provides post-implementation support.
- Creates after-action reports for installations to capture lessons learned for future projects.
- Participates in audits existing installations for compliance with standards and specifications.
- Travel up to 60% is anticipated.

Knowledge and Skills Required

- Strong trouble shooting ability experience in hands on electromechanical troubleshooting problem investigation and solution implementation.
- Strong understanding of Windows client-server architecture, including networking.
- SME level Windows server administration, knowledge, and skills.
- SQL-Server administration.
- Best practices approach to task design and execution.
- Windows networking experience: configuration and management.

- Cluster server and SAN experience desirable.
- Well-developed communications skills and ability to promote effective communication for a broad base of stakeholders.
- Well-developed negotiation, presentation, and conflict management skills.
- Ability to keep up with quickly changing technology.
- Ability to multi-task and track several initiatives at once, prioritizing based upon accepted principles and customer/revenue impacts.

Qualifications, Education and Work Experience

- BS in computer science, computer engineering, or demonstrated equivalent experience
- 3+ years of hardware, field engineering, or relevant technical installation experience
- Dell certification highly desirable
- Must be able to travel primarily within Oklahoma with occasional travel outside of Oklahoma
- Must be eligible to obtain gaming licenses, as required, to work with various casino locations and tribes
- Must have satisfactory motor vehicle report

Qualified and interested persons should send resume and cover letter to resumesOK@vgt.net stating the position title in the subject line. Please include salary requirements. Only candidates selected for consideration will be contacted. **No phone calls please.**

VGT is an EQUAL OPPORTUNITY EMPLOYER

Bonus Referral Eligible: Level II